



ATTORNEYS AT LAW

Robert Greene Sterne  
Jorge A. Goldstein  
David K.S. Connolly  
Robert W. Esmond  
Troy-Gene S. Durkin  
Michelle A. Cimballa  
Michael R. Ray  
Robert E. Sokol  
Eric K. Steffe  
Michael D. Lee  
John M. Covert  
Robert C. Kitting  
Donald J. Featherstone  
Timothy J. Shea, Jr.  
Michael V. Messinger  
Judith U. Kim  
Jeffrey T. Helvey  
Edana L. Ellison

Donald R. Banowitz  
Peter A. Jackson  
Brian J. Del Buono  
Mark Fox Evans  
Vincent L. Caporaso  
Elizabeth J. Haines  
Michael D. Spicic  
Kevin W. McCabe  
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Edward W. Vee  
Grant E. Reed  
Virgil Lee Beason  
Theodore A. Wood  
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Jason D. Essenberg  
Tacy L. Muller  
Jon E. Wright  
Lorraine M. DeSantis

Ann E. Summerfield  
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Shannon A. Carroll  
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Marsha A. Rose  
Scott A. Schaller  
Lei Zhou  
W. Blake Coblenz  
James J. Pohl  
John T. Hearn  
Mark W. Rygiel

Michael R. Mohr\*  
Carly B-Eun Kim  
Doyle A. Siever\*  
Ulrike Winkler Jenks  
Paul A. Calvo  
Robert A. Schwartzman  
C. Matthew Rosen\*  
Shameek Ghose  
Randall K. Baldwin  
Daniel J. Neerov  
Registered Patent Agents\*  
Karen R. Markowitz  
Matthew J. Dowd  
Mita Mulhorne  
Scott M. Woodhouse  
Peter A. Scaramus  
Jeffrey K. Mills

Danielle L. Letting  
Lori Reardes  
Steven C. Oppenheimer  
Aaron S. Lukacs  
Gaurav Asthana  
Robert E. Bakin  
Salvador M. Bezos  
Of Counsel  
Edward J. Kessler  
Kenneth C. Bass III  
Marvin C. Giffine  
Christopher P. Winst  
\*Admitted only in Maryland  
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WRITER'S DIRECT NUMBER:

(202) 772-8667

INTERNET ADDRESS:

MIKEM@SKGF.COM

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Art Unit 2616

Attn: Mail Stop Amendment

Re: U.S. Utility Patent Application  
Application No. 09/527,920; Filed: March 17, 2000  
For: **Method, System and Computer Program Product for Managing  
Routing Servers and Services**  
Inventors: Scott *et al.*  
Our Ref: 2534.0060003

Sir:

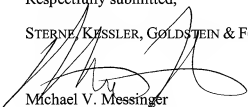
Transmitted herewith for appropriate action is an Amendment and Reply Under 37 C.F.R. § 1.111. This document is being filed electronically through EFS-Web.

In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036.

Respectfully submitted,

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.

  
Michael V. Messinger  
Attorney for Applicants  
Registration No. 37,575

MVM/RWM/jk  
Enclosure

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